

Executive Overview:

This report provides a simple listing of the strengths (high importance and high satisfaction) and challenges (high importance and low satisfaction and/or large performance gap) of Greenville according to students. It also compares Greenville's data to other National Private 4-year colleges and identifies where satisfaction levels are significantly different, as well as large differences in importance scores. This report is based on the administration of the SSI to students in 2016.

Strategic Planning Overview Strengths and Challenges

Top Strengths

- 16. The instruction in my major field is excellent.
- 8. The content of the courses within my major is valuable.
- 7. The campus is safe and secure for all students.
- 68. Nearly all of the faculty are knowledgeable in their field.
- 33. My academic advisor is knowledgeable about requirements in my major.
- 14. My academic advisor is concerned about my success as an individual.
- 2. The campus staff are caring and helpful.
- 39. I am able to experience intellectual growth here.
- 58. The quality of instruction I receive in most of my classes is excellent.
- 6. My academic advisor is approachable.
- 3. Faculty care about me as an individual.
- 45. Students are made to feel welcome on this campus.
- 65. Faculty are usually available after class and during office hours.
- 59. This institution shows concern for students as individuals.
- 41. There is a commitment to academic excellence on this campus.
- 77. Greenville College provides adequate library space to study.

Top Challenges

- 80. Greenville College's wireless network provides sufficient accessibility to fulfill my academic requirements.
- 34. I am able to register for classes I need with few conflicts.
- 66. Tuition paid is a worthwhile investment.
- 23. Living conditions in the residence halls are comfortable (adequate space, lighting, heat, air, etc.)
- 17. Adequate financial aid is available for most students.
- 47. Faculty provide timely feedback about student progress in a course.
- 36. Security staff respond quickly in emergencies.
- 38. There is an adequate selection of food available in the cafeteria.
- 40. Residence hall regulations are reasonable.
- 48. Admissions counselors accurately portray the campus in their recruiting practices.
- 73. Student activities fees are put to good use.
- 81. Greenville College provides adequate social space.
- 63. Student disciplinary procedures are fair.

Strategic Planning Overview Benchmarks

Higher Satisfaction vs. National Four-Year Privates

- 68. Nearly all of the faculty are knowledgeable in their field.
- 14. My academic advisor is concerned about my success as an individual.
- 2. The campus staff are caring and helpful.
- 6. My academic advisor is approachable.
- 3. Faculty care about me as an individual.
- 59. This institution shows concern for students as individuals.

Lower Satisfaction vs. National Four-Year Privates

- 23. Living conditions in the residence halls are comfortable (adequate space, lighting, heat, air, etc.)
- 72. On the whole, the campus is well-maintained.
- 67. Freedom of expression is protected on campus.
- 36. Security staff respond quickly in emergencies.
- 38. There is an adequate selection of food available in the cafeteria.
- 40. Residence hall regulations are reasonable.
- 48. Admissions counselors accurately portray the campus in their recruiting practices.

Higher Importance vs. National Four-Year Privates

- 7. The campus is safe and secure for all students.
- 14. My academic advisor is concerned about my success as an individual.
- 2. The campus staff are caring and helpful.
- 23. Living conditions in the residence halls are comfortable (adequate space, lighting, heat, air, etc.)
- 38. There is an adequate selection of food available in the cafeteria.

Institutional Summary Summary Items

Summary Item	Greenville College - SSI	National Four-Year Privates	Mean Difference
So far, how has your college experience met your expectations? 1=Much worse than expected 2=Quite a bit worse than I expected 3=Worse than I expected 4=About what I expected 5=Better than I expected 6=Quite a bit better than I expected 7=Much better than expected	Average: 4.70 0% 1% 8% 38% 28% 13% 8%	Average: 4.64 2% 2% 11% 31% 25% 13% 12%	0.06
Rate your overall satisfaction with your experience here thus far. 1=Not satisfied at all 2=Not very satisfied 3=Somewhat dissatisfied 4=Neutral 5=Somewhat satisfied 6=Satisfied 7=Very satisfied	Average: 5.33 0% 3% 7% 12% 17% 45% 13%	Average: 5.29 1% 4% 8% 10% 17% 37% 19%	0.04
All in all, if you had to do it over, would you enroll here again? 1=Definitely not 2=Probably not 3=Maybe not 4=I don't know 5=Maybe yes 6=Probably yes 7=Definitely yes	Average: 5.37 2% 7% 3% 14% 13% 26% 31%	Average: 5.21 4% 7% 6% 10% 12% 26% 31%	0.16

Demographics

Gender	N	%
Female	102	53.13%
Male	90	46.88%
Total	192	100.00%
No Response	4	

Class Level	N	%
Freshman	28	14.58%
Sophomore	37	19.27%
Junior	84	43.75%
Senior	42	21.88%
Special student	1	0.52%
Total	192	100.00%
No Response	4	

Ethnicity/Race	N	%
African-American	18	9.33%
American Indian/Alaskan Native	1	0.52%
Asian or Pacific Islander	11	5.70%
Caucasian/White	147	76.17%
Hispanic	7	3.63%
Other race	5	2.59%
Race - Prefer not to respond	4	2.07%
Total	193	100.00%
No Response	3	