

Institutional Authorization and Consumer Complaints

In general, student complaints regarding Greenville University should be directed to the office of the Provost and Chief Operations Officer. For specific complaints please contact the following offices:

- If the concern has to do with financial aid or tuition and fees, you should go directly to the financial aid or business office.
- If it is a grade dispute, you should try to resolve it with your professor, the chairperson of the department, the dean of the college where you are enrolled, or the provost, in that order.
- If the concern involves the behavior of an individual student or professor, you should address this concern with that person first. If this is not feasible, you may choose to discuss your concern confidentially with your academic advisor or with the office of student services.